

RecycleColumbiaTn.com



FREQUENTLY ASKED QUESTIONS

What Items Can Be Recycled?

Recycle paper, cardboard, plastics, Styrofoam, and cans. Commingle all recycling except glass. Bag glass and tie closed, place the bag on top of other recycling and close the cart lid.

No yard debris, no items contaminated with human or animal waste, no paints, no household chemicals, no other hazardous materials, and no containers that contained flammable liquids.

How Much Does It Cost?

Once-per-month curbside pick-up starts as low as **\$12/month!**

How Do I Sign Up?

Sign up is easy! Visit **www.RecycleColumbiaTn.com** and click on “add me to the waiting list” or contact Columbia Public Works at (931) 388-8650.

Do I Have To Give My Email Address?

No. However, EarthSavers primarily communicates with its customers through email because it is the fastest, easiest way to distribute information. If you do not have an email account and/or internet access, please provide your phone number and mailing address so that EarthSavers can contact you using an alternate method.

When and How Do I Get My Cart?

Once at least 1,200 residents and businesses have signed up for service, the City of Columbia Public Works Department will begin ordering and delivering 96-gallon carts to customers. We anticipate that all of the carts will be distributed within a few weeks of ordering.

When Will Service Begin?

Recycling collection service will start within 30 days of when your cart is delivered.

When Is My Collection Date?

When you sign up online, you will be given access to your account online and you will be able to see your collection schedule. Collections occur once- or twice- per month on the 1st, 2nd, 3rd, and/or 4th weeks of each month. If you do not have internet access, contact EarthSavers to sign up and request your collection schedule.

Where Do I Place My Cart?

Place your cart at the curb on your driveway; no closer than 3 feet from a mailbox and the street edge. Have the handle facing out towards the street. Set your cart out before 7 am and give us until 7 pm to collect.

Who Can I Contact If I Have Questions?

Many general service questions can be answered on EarthSavers website, www.EarthSavers.org; however, if you have more specific questions regarding your account, contact EarthSavers by phone: (615) 481-9640 or e-mail: curbside@earthsavers.org.

What Is My Billing Schedule?

When you sign up, you will be asked to pay for the first quarter of service, which starts with your first collection. All charges for subsequent quarters will come during the last week of the current quarter. If your first quarter of service is June-July-August, for example, your first automatic charge will occur during the last week of August, for the quarter September-October-November.

What If I'm Out of Town on My Collection Day?

If you'll be out of town on your collection day, call us one week ahead of time and request a **backdoor collection** for that day. We'll charge **\$5**, and you can leave your container on your driveway next to your house or garage.

What If I Have Too Many Items for One Cart?

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If you routinely recycle more than one cart will hold, contact EarthSavers to request an additional cart or to increase the frequency of your service. However, if you only have occasional overflow; please note that EarthSavers will pick up overflow items for a **\$5** fee charged to your next bill. **Overflow items should be placed in bags or cardboard boxes** beside your cart on your collection day.

Where Do the Recyclables Go?

EarthSavers delivers to **Smurfit-Stone Recycling**, one of the nation's largest recycling processors. Once delivered there, the items are sorted into various raw materials and distributed to manufacturers for creating new products. Glass is sent to **Strategic Materials**, which processes it for distribution to glass and fiberglass manufacturers.